

Reduce Donors Affected by Leaks to Less than 1,000/Year

Goal

Goal

Subgoals

Subgoals

Prevent Access to Sensitive Information of Donors

Prevent Exploitation of Employee Privileges through Phishing Scams

Behaviors

Behaviors

Keep track of where donor data is stored

Restrict access to donor data

Identify legitimate reasons to access data

Do not provide credentials to untrusted sources

Do not run programs from untrusted sources

Report suspicious emails for analysis

Confirm unexpected email requests by phone

Practice

Practice

Find everywhere donor names are stored

Prevent access to donor data from everyone for 24 hours

State whether given purpose is legitimate and why

Do not provide credentials in a page opened from email link

Do not open an executable file attached to an email

Call by phone the colleague who requested donor details by email

Practice

Practice

Find everywhere donor emails are stored

Allow specific employees to access donor data

Propose an alternative to access less sensitive data

State whether a URL is hosted on the Intranet or on the Web

Deny request to run an unexpected program

Call by phone the manager who requested a wire transfer by email

Practice

Practice

Find everywhere payment info is stored

Compare the URL in an email with the URL of the target page

Do not follow instructions from email to alter settings

Information

Information

WHERE donor data is stored with all copies

WHO needs access to donor data

WHAT is donor data regularly used for

WHICH kind of files may run on a computer

WHERE to forward emails for analysis